KERN COUNTY SUPERINTENDENT OF SCHOOLS APPROVED OCTOBER 2003 RANGE: 46.5 CLASSIFIED CODE: NONE

CLAIMS EXAMINER II – STUDENT INSURANCE

DEFINITION

Under direction, to perform responsible, technical and lead functions pertaining to the KCSOS, Student Insurance programs;

to provide assistance, counsel and information to participating agencies regarding the student insurance coverage, rates, claim status, and excess coverage;

and to do other related work as required.

EXAMPLES OF DUTIES

Perform a variety of functions regarding the Student Insurance programs including program information dissemination, preliminary and comprehensive claim examination, processing and investigation;

provide assistance to participating employers in the investigation and documentation pertaining to an SI, TF, KCCD illness or injury;

input data into an automated data management, storage and retrieval system;

verify existence of insurance coverage through the employer;

calculate and pay benefits on three (3) separate benefit structures and insurance programs;

calculate benefits when SI, TF, KCCD insurance programs are secondary payers;

calculate and pay benefits on all appropriate professional and hospital claims involved in the Interplan Cost Containment program;

maintenance of a SISC Tackle Football Player eligibility database;

track the premiums, and invoices applicable of school districts;

develop materials and hand-outs for in-service presentations to member school districts;

perform on-site presentations concerning SI/TF and other insurance issues for clerical, insurance, athletic and administrative personnel;

prepare correspondence, claim material and track claims for districts involved in Excess Insurance Program;

prepare month-end check reconciliation for Student Insurance and Tackle Football programs;

maintain data management system including reserves, claim and loss payments and recoveries;

assist medical service providers regarding service claims problems, issues, and concerns;

serve as back-up when producing magnetic media for IRS and Franchise Tax Board;

act as on-site contact for all difficulties relating to the proprietary software program;

serve as a trainer of new and/or temporary personnel;

function as a liaison to school districts, attorneys, and medical providers;

index student and non-student bodily injury claimants.

QUALIFICATIONS

Knowledge of:

Knowledge of procedures, methods and techniques pertaining to Student Insurance programs and P&L, self insurance agreements, primary and excess memorandums of coverage, preliminary workers compensation law, student insurance claims processing procedures and methods, legal mandates, civil tort rules and statues, and claims and loss processing procedures;

English usage, spelling, grammar and punctuation;

modern office practices and procedures;

standard business machines and automated data management, storage and retrieval systems and equipment.

Ability to:

Ability to skillfully perform responsible lead tasks pertaining to a comprehensive Student Insurance and Tackle Football programs;

prepare fiscally related reports and summaries;

perform arithmetical calculations with speed and accuracy;

communicate effectively in oral and written form;

type at a net corrected speed of 30 words per minute;

understand and carry out oral and written directions;

establish and maintain cooperative working relationships;

and drive to client districts in California.

Experience:

A minimum of three (3) years of claims processing experience required.

One year of specialized public sector experience performing lead tasks involving self-insurance risks in Student Insurance desired.

Education:

Equivalent to the completion of the 12th grade, supplemented by course work, training or experience in insurance matters, or closely related fields.

Conditions of employment:

Some positions may require proof of privately owned automobile insurance and possession of a valid California Motor Vehicle operator's license which must be maintained for the duration of the assignment.

Fingerprint clearance by both the Federal Bureau of Investigation and the California Department of Justice is a condition of appointment after all other required job conditions have been met.

Must present verification of completion of Child Abuse Mandated Reporter training or obtain verification within six (6) weeks of hire and annually thereafter, as required by the California Child Abuse and Neglect Reporting Act.

This position has a probationary period of six months or 130 days, whichever is longer.

TS: gs 10/20/15 G:\Claims Examiner II – Student Insurance.doc