Help Desk

We ask that you please do not send any computer requests via e-mail, by phone or stopping a technology staff in the hallway. Use the Help Desk to submit requests related to any technology concerns.

Help Desk can be found on our main webpage: http://www.kcclc.org/

Reasons for using the Help Desk:

1. Requests do not get forgotten or lost.
2. Detailed database of current computer issues that all Technology Staff can view.
3. Staff can check the "status" of their request.
4. Creates a 'work log' for the computer technicians.
5. Prompt service of requests due to the job priority feature.
6. User friendly web-based technology support.
7. Keeps an organized record of current & past computer problems.

Sites/Programs computer Techs service:

Auburn
Blanton Student Education Center
Central / STAR
CLC 34th
CALM
Camp KEEP (Cambria & Morro Bay)
Erwin Owen High
Career Plus Center
Jamison Children's Center
East Kern (Mojave)
North Kern (Delano)
West Kern (Taft)
Lake Isabella
Redwood
Ridgecrest
Sillect
City Centre - 4th Floor

By submitting a technology request other than using Help Desk, in a sense, cuts in front of everyone who has submitted a Help Desk request from all of these sites.